

# Charles Court

Charles Court Care Home provides residents with the highest standards of care, comfort and support, within a safe and homely environment.



## Introducing Charles Court

The home's dedicated staff team of nurses, carers and auxiliary staff are committed to providing a high standard of care to all people. Every effort is made to provide everything necessary to fulfil individual's everyday requirements. Everyone at Charles Court is respected for their individuality and encouraged to maximise their potential.

Our friendly and experienced staff ensure the social, physical and emotional needs of the resident are met through a person-centred approach to nursing care. All of our residents have their own personal care plan, recognising their individual needs and wishes and our qualified nurses are on duty 24 hours a day and are able to cascade knowledge and experience to the team members.

## What we offer

- Nursing care
- Short term respite care
- Dementia care
- End of life care

## A more attractive environment

Conveniently located in the county town of Hereford, the recently refurbished home offers its residents a modern and supportive environment with en-suite bedrooms and comfortable lounge areas. Each bedroom is designed to ensure comfort and safety and the friendly and welcoming décor helps residents feel at home.

Our dedicated team ensure we meet the resident's individual care and social needs. There is an open door visiting policy and families and friends are always welcome.

## Living at Charles Court

Amongst the services available are:

- Local GPs who visit the home regularly
- Local dentist providing a service to residents
- Fresh home cooked food to meet the needs and likes of the residents
- Dedicated activities co-ordinator experienced in working with older people
- A visiting hairdresser
- Beautiful, enclosed, patio garden where residents can enjoy sitting outside
- Local shops, pubs, restaurants and cafés which residents often like to visit
- Visits from different church ministers

“ Staff are very good here they spend time with me. Staff have a very good understanding of my needs. ”

Resident at Charles Court

“ I have been here for 2 years, I find it very nice and the staff helpful. It's a beautiful home, nice and airy. ”

Resident at Charles Court

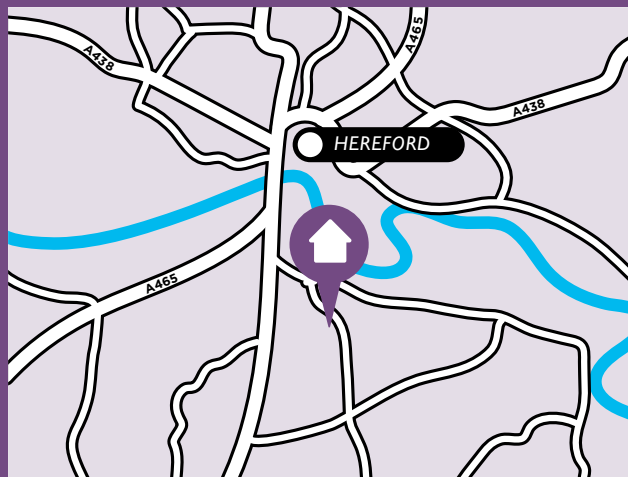


## Admissions and referrals

Priory Adult Care ensures that the right care package is chosen for all our residents.

An individual assessment of care needs will be carried out with anyone wishing to use our services. This will be completed by a qualified and experienced member of our team and will involve residents and relatives, or family carers, where possible.

Our fees are based on this assessment. Some people may be eligible for financial help towards the cost of care, this is determined on an individual basis. Our Home Manager will be able to discuss these matters further with you.



## Contact us

To make a referral or for enquiries and further information about Charles Court:

Call us on

**01432 374 330**

Send an email to

**adultcare@priorygroup.com**

Visit our website at

**www.prioryadultcare.co.uk**

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